



WEST CENTRAL AREA COMMITTEE



AGENDA

To: City Councillors: Cantrill (Chair), Reid (Vice-Chair), Bick, Gehring, Gillespie, Hipkin, Holt, Holland and Ratcliffe

County Councillors: Cearns, Hipkin and Nethsingha

City and County Councillor: Hipkin

Dispatched: Tuesday, 22 September 2015

Date: Wednesday, 30 September 2015

Time: 7.00 pm

Venue: Castle Street Methodist Church, Castle Street

Contact: Claire Tunnicliffe **Direct Dial:** 01223 457013

1 Apologies

2 Minutes (Pages 5 - 22)

To confirm the minutes of the meeting held on 8 July 2015

3 Matters and Actions arising from the Minutes (Pages 23 - 24)

4 Declarations of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Head of Legal should be sought **before the meeting**.

5 Open Forum

Refer to the 'Information for the Public' section for rules on speaking

- 6 Policing & Safer Neighbourhoods - WAC 30 Sept 2015**
(Pages 25 - 38)
- 7 Cambridge BID**
Representatives attending from Cambridge BID
- 8 Environmental Data Reports - WAC** *(Pages 39 - 78)*
- 9 Street Lighting within the City of Cambridge**
To welcome representatives from Balfour Beatty and Cambridgeshire County Council to discuss the next phase of the lighting programme within the City.
- 10 Street Lighting – County Council Proposals** *(Pages 79 - 88)*
- 11 Public Notices From the Chair**

Meeting Information

Open Forum Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.

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WEST CENTRAL AREA COMMITTEE8 July 2015
7.00 - 9.30 pm

Present: Councillors Cantrill (Chair), Reid (Vice-Chair), Bick, Gehring, Gillespie, Hipkin, Holt, Ratcliffe, Cearn, Hipkin, Nethsingha and Roberts

Executive Councillor for Environment & Waste: Councillor Roberts

Officers present:

Head of Property Services, Cambridge City Council: Dave Prinsep

Asset Manager (Streets and Open Spaces): Alistair Wilson

Urban Design and Conservation Manager: Glen Richardson

Operations Manager (Community Engagement and Enforcement): Wendy Young

Committee Manager: Claire Tunnicliffe

FOR THE INFORMATION OF THE COUNCIL

15/100/WCAC Election of Chair and Vice Chair

The Lead Officer, Dave Prinsep, took the chair whilst the West Area Committee elected a Chair.

Councillor Bick proposed and Councillor Reid seconded the nomination of Councillor Cantrill as Chair.

Councillor Holt proposed and Councillor Gehring seconded the nomination of Councillor Reid as Vice Chair

Councillor Hipkin proposed and Councillor Gillespie seconded the nomination of Councillor Holland as Vice Chair.

The Committee:

Resolved (by 7 votes to 0) to elect Councillor Cantrill as Chair of the West / Central Committee for the ensuing year.

Resolved by **(5 votes to 0)** to appoint Councillor Reid as Vice Chair of the West / Central Committee for the ensuing year.

15/101/WCAC Apologies

Apologies were received from Councillor Holland.

15/102/WCAC Minutes

Councillor Reid requested that under 15/97/WCAC: Environmental Data Report, text deleted and additional included with her comments (deleted text ~~struck through~~ additional text underlined).

Councillor Reid: Local residents had expressed concern regarding the bins that have been placed on ~~Newnham~~ Queens Green and asked why they could have not have been placed on the perimeter of the Green.

The minutes of 23 April 2015 were then approved and signed by the Chair.

Re-ordering of the Agenda

Under paragraph 4.2.1 of the Council Procedure Rules, the Chair used his discretion to alter the order of the agenda items. However, for ease of the reader, these minutes will follow the order of the agenda.

15/103/WCAC Declarations of Interest

Minute Item	Name	Reason
15/107/WCAC	Councillor Gerhing	Personal: Has been offered an office in the building
15/107/WCAC	Councillor Reid	Personal: Is a member of Cambridge Live who are adjacent to the development. Also a member of Cambridge Retrofit

15/104/WCAC Replacement Bin Programme

The Chair welcomed the Executive Councillor for Environment and Waste, Councillor Peter Roberts and The Asset Manager (Streets and Open Spaces), Alistair Wilson.

Asset Manager (S&OS) gave a verbal update on the bin priority programme and explained that this was a capital item first agreed in 2013/14.

The 2014/15 programme had been delayed due to staff capacity which had allowed officers to look at adaptations to the bin programme, particularly for Parker's Piece and at the collection methods of the waste to ensure that the process was as efficient and effective as possible.

The Committee were advised that the following order of works had been scheduled to take place over the summer period:

- i. Parker's Piece (18 bins to be installed)
- ii. Jesus Green.
- iii. Christ Pieces
- iv. New Square
- v. Queens Green (20 old style bins ordered for Queens Green to match the historical character of the site).

The intention was to replace the bins like for like (same location) but if there was a possibility for change there would be consultation with user groups.

The Executive Councillor for Environment and Waste explained that there were two programmes of works. One project was being run by the Operations Manager (Community Engagement and Enforcement) who was working with Area Committees and would consider their suggestions of new bins and dog bin locations. Each ward in had 11 new bins and 5 dog bins to consider where they could be placed. The Asset Manager (S&OS) had been working on the 'summer bins' programme, previously these bins were temporary but it was planned to make these permanent which should long term reduce the amount of litter.

A temporary steel bin would be placed on Jesus Green specifically for disposable barbecues during the summer months.

Comments from the Committee:

- i. Shared the concerns of residents with regards to the bins installed on Parker's Piece which were on a hard standing surface and asked why the bins had to be placed on concrete bases.
- ii. Felt that there had been a heavy handed approach with regards to the bins on Parkers Piece and had expected Ward Councillors and Officers from Cambridgeshire County Council to be consulted.

- iii. Queried if there were future plans to install further bins on Parker's Piece.
- iv. Enquired if there could be future consultations with Councillors, Friends Groups, Residents Association and Conservation Officers to determine the best location where the bins should be installed as had been done with Queen Green.
- v. Important to balance the need for litter clearance and the need to keep clear green open spaces. Needed to preserve the character of these spaces.
- vi. Asked when would there be recycling facilities installed on Laundress Green and would there be public consultation on this matter.
- vii. Queried what the rationale had been to make the summer bins permanent and stated that public consultation was required before the bins become permanent. A commitment was required from the Executive Councillor on this.
- viii. Enquired if the Executive Councillor was aware of the Parker's Piece Conservation Plan which encouraged a landscape of uncluttered land.
- ix. Advised that a resident had stated that refuse collectors had rejected to take a blue bin away as it had been placed a meter away from the kerb and asked if this was the correct procedure.
- x. Asked if the bins on Parker's Piece be moved to a better location and the grass restored.
- xi. Queried if litter picks still took place on Parker's Piece.
- xii. Suggested that the Council's code of consultation should be read by the Executive Councillor as an invitation to one meeting for consultation was not sufficient.
- xiii. Advised that consultation on street bins had taken place by the previous administration.

The Asset Manager (S&OS) and the Executive Councillor for Environment and Waste responded with the following:

- i. There must be a pragmatic approach; public spaces which are heavily used require extra bins as the bins filled up quickly.
- ii. The cost of a litter pick was more expensive than emptying the bins.
- iii. The location of bins had been mapped out to help improve proficiency of the litter collection as phase 1 of the improvement programme.
- iv. Technology was currently being investigated that would alert the Street Team when bins were full which could help reduce staff time and costs.

- v. All Councillors had been invited to attend the original meeting to discuss the plans for both projects (new bins and replacement bins). The item had also been taken to the Environment Scrutiny Committee.
- vi. Resident groups had been made aware of the bin maps for proposed locations around the City but there was no such group for Parker's Piece.
- vii. Additional bins had been requested by residents on New Square
- viii. The bins placed on Queens Green were not fixed and would be replaced permanently by the older style.
- ix. A practical approach needed to be adopted when determining bin designs.
- x. Agreed that adequate consultation had not been undertaken regarding the bins on Parker's Piece and there would be a review on the location of some of the bins.
 - i. Future plans would be circulated to resident groups for their consideration and if there was no resident group's advice would be taken from Ward Councillors.
 - ii. If residents were unhappy with the location of the bins they could be changed or relocated such as those on Parker's Piece if practically possible.
 - iii. Residents were welcome to contact their local Councillors if they would like to make any changes to location of bins in their area.
- iv. Confirmed there was no Council rule to state that the blue bin could not be taken away if it was a meter away from the kerb.
- v. Historically the Council had not consulted on location and type of bins in the City.

The Chair thanked both the Executive Councillor for Waste and Environment and the Asset Manager (S&OS) for their comments.

15/105/WCAC Open Forum

Martin Smart: On East Road there is a number of parked vehicles and delivery vehicles which encroach and sometimes block the cycle lane. This is becoming very dangerous for cyclists who come out of the cycle lane into oncoming traffic to avoid these vehicles. What could be done to reduce the number of vehicles that block the cycle lane?

Councillor Cearn's responded that he would be happy to investigate the possibility of extending the double yellow lines in the area and would speak to the County Council's Parking Enforcement Officer to increase the resource for patrolling in that area **(ACTION)**.

Colin Rosenstiel: Would the Committee be able to give feedback on the Environmental Improvement Programme particularly with regards the bollard on New Square and the weight restriction enforcement on Kings Street.

Councillor Cearn's stated that he had chased City Council Officers on an update on the bollard and had offered that County Council would take over the project. He was advised that the project was on hold due to staff shortages (for a number of reasons) and recruitment was currently taking place. Councillor Cearn's went on to express concern that the project could be on hold long term if further budgetary cuts had to be made and was waiting for a response to accept County's offer.

Councillor Bick advised that the weight limit scheme on Kings Street was not part of the Environmental Improvement Programme but this could be looked at as part of future schemes. For the current year no new schemes would be adopted as funding had been stopped.

Jean Simpson: Residents of Eden Street have witnessed many long vehicles turning into the street as directed by their sat-navs which give the street as a through route. These vehicles then have to turn round when at the end of the road which is closed by a bollard. Signage would help to negate this issue. The missing sign at the entrance to the road saying NO TURNING FOR LONG VEHICLES has not been replaced. What the Committee do to stop these vehicles from entering the street?

Councillor Bick advised that there had been public consultation on a scheme for Emanuel and Prospect Road, which had included Eden Street. Public feedback was mixed. Councillor Bick suggested that Ward Councillors should meet with residents to consider the responses and ideas for moving forward. One such idea was to have signage which gave instructions for delivery vehicles to Fitzroy Street which was where many of these vehicles were going to.

Councillor Gillespie stated that the results from the Consultation had indicated that many people were not concerned with the 'rat run' element but the issues of the long vehicles entering into Eden Street. He suggested possible solutions such as signage and narrowing of the street.

Anthony Bowen: Would like to see a wider consultation regarding traffic management issues, not just for Eden Street.

Councillor Cearns agreed that the consultation should be opened up to residents in the Kite area. Signage had been ordered to be installed around the Tram Depot at the start of East Street.

Bev Nicolson: Would Councillors look positively on local or ward hustings being organised before local elections?

Councillor Reid agreed that this would be welcome.

Councillor Nethsingha advised that all Councillors would be pleased to have any kind of local engagement with their communities at any time of the year. If residents were able to organise hustings Councillors would attend. The difficulty was engaging as much interest in local elections as general elections.

Councillor Gillespie stated that hustings would become even more important if and when further powers were dissolved to the City Council from Central Government.

Anthony Bowen: Would like to raise concerns about the plans for the replacement street lighting in Orchard Street and if there was any possibility that these could be replaced by heritage style lighting which is in keeping with the area.

Councillor Cearns agreed that Funding has been agreed by the City Council for replacement heritage style lighting outside of the main City Centre area. Funding is limited and it has not been confirmed what streets would be benefit from this. A meeting has been requested with the Head of Infrastructure and Assets at County Council to ask if the funding is still available and how it would be allocated.

Councillor Bick advised that the Committee were fighting for an agreement to have existing heritage style columns to be replaced with 'like for like' in the streets that already had them. Unfortunately Orchard Street did not meet this brief but would be willing to take on the case for Orchard Street as this is a classic historical street.

Councillor Holland (statement read by the Chair):

On 30 March this year, Cambridgeshire County Council's Traffic Manager finally advised that,

"... to mitigate nuisance, Cambridgeshire County Council made a Traffic Regulation Order to impose a 7.5 tonne (mgw) weight restriction along

Huntingdon Road (A1307), Girton and Huntingdon Road (A1307) as Huntingdon Road to Castle Street lies between the Dual Carriageway from A14.”

The TRO was initially in force until 30 April. However, as the work continued along the A14, the period was extended in May and is now permanent. The Highways Agency erected signs which means that any vehicle exceeding 7.5 tonnes using Huntingdon Road is in contravention of a legal order and is subject to police enforcement.

Councillor Holland has received representations from Huntingdon Road residents over the past year and has been in touch with the police to press enforcement. On 8 May, the police officer of the West Neighbourhood Problem Solving Team advised that the police would not be carrying out any further enforcement action.

Councillor Holland made further representations as the situation had not improved and the County Traffic Engineer advised that the weight limit would remain in place and was enforceable. In response to Councillor Holland's suggestion that more prominent signage is required, the County advised that they are awaiting a response from Highways England. Nothing further has been reported since 25 June.

Councillor Holland has also contacted the Police and Crime Commissioner's Outreach Worker about the lack of enforcement by the police and the impact of the lorry movements on Huntingdon Road residents and beyond (Victoria Road). The following response was received on 25 June,

“Unfortunately,..., Sir Graham Bright is unable to investigate or manage individual cases relating to operational police matters...”

This unsatisfactory situation has been carrying on for close to 18 months and Castle Independents share residents' frustration and anger that so little has been done by the relevant public authorities to address the problem. Meanwhile Castle Independents are taking this opportunity to raise the matter again at West Central Area Committee in the hope that the problem of excessive and continuous lorry movements along the Huntingdon Road will be taken seriously.

In response Councillor Cantrill read out a statement from Sergeant Misik:

The issues around the HGV use on Huntingdon Road are part of the West/Central area committees priority around road safety. As part of this priority we have been in contact with the Local Infrastructure and Street Management department at the County Council to confirm the details of the order. The order was put in place to reduce the number of HGV's being diverted through the city as a result of the overnight road closes to the East

Bound A14. The original order was due to expire at a date that the road works has been due to complete but due to complications they needed to extend this for a short while, but I believe this was not needed. As a result of the fluid nature of the road work's the County Council have extend the order for 6 months further in case there are any more unexpected overnight road closures.

The issue has been raised with the Road Policing Unit who have completed patrols of the area when they have been able but they have not at this time found any vehicles breaching the order. Patrols have also been carried out by the West area team but again with a negative result.

The wider Cambridge City district Safer Neighbourhood 24/7 teams have been briefed about the nature of the situation.

The North area committee has a similar priority along Victoria Road, I have further reviewed there results and they have not found any HGVs breaching the order when the RPU and local teams have conducted targeted patrols in the area.

It is not within my remit to make comment about the signage for the closure order.

The patrols, which as mentioned form part of the road safety priority will continue.

Councillor Holt informed the Committee that she endorsed the comments made by Councillor Holland and advised that she had witnessed heavy goods vehicles in excess of 30mph on Huntingdon Road between 12.30am -2.30am over a six month period.

The Committee:

Councillor Hipkin proposed a letter should be sent to Cambridgeshire Constabulary supporting the need for action, highlighting the distress this issue has caused to residents and stressing the need of enforcement.

This was carried **Nem Com.**

15/106/WCAC Environmental Data Reports - WAC

The Committee received a report from the Operations Manager (Community Engagement and Enforcement) regarding environmental data which provided an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West/Central Area Committee.

The Operations Manager (Community Engagement and Enforcement) asked the Committee to note the amendment sheet that had been circulated before the meeting regarding priority 6 (New Square) which had not been included in the report.

Comments from members of the public

- i. Fitzroy Street and Burleigh Street suffered from a large amount of litter; what was the procedure for requesting additional bins.
- ii. Requested that the ditch on Jesus Green be inspected on a regular basis.
- iii. Advised that the ditch at Garrett Lane Hostel needed to be cleaned out consistently.
- iv. Reported that on Wilberforce Road, drivers of tanker lorries had been seen removing manholes covers and getting rid of waste. A picture of the most recent incident had been taken and reported, but was important that the Committee were made aware.

Comments from the Committee

- i. Requested more information on the needles found referenced in the report.
- ii. Stated that the litter on Jesus Green continued to be a problem and asked what engagement the Street Cleansing Team had with those people who were using barbecues on the Green.
- iii. Specified that the ditch on Jesus Green needed to be cleaned out on a consistent basis.
- iv. The cigarette bins attached to the normal bins on Jesus Green by the lock needed to be repaired and emptied.
- v. Advised that there seemed to be a continuous problem with litter on Fitzroy and Burleigh Street and requested that this was looked at on a regular basis.
- vi. Noted that the bins had been overflowing on Lammas Land during the hot weather and enquired what flexibility did the street teams have to increase collection during periods of hot weather.

- vii. Advised of a recurrence of a problem with litter on the edge of Drummer Street and Emmanuel Street and asked if this could be included on the street cleansing team regular round.
- viii. Pleased to note the improvements on New Square.
- ix. Requested if the Operations Manager could give a summary of priorities determined by the discussion in addition to the continuing priorities referenced in the report.

The Operations Manager (Community Engagement and Enforcement) and Executive Councillor for Environment and Waste responded with the following:

- i. Additional bins should be requested by the public through their Area Committees but could also contact the Operations Manager (whose contact details could be found at the front of the report).
- ii. Believed that the two needles found were an isolated incident.
- iii. Daily patrols took place on Jesus Green during the summer months from lunch to late evening. The team did not take a heavy handed approach with the public but encouraged people to use the heavy stones provided as bases and offered education, advice and encouragement to clear away litter and barbecues.
- iv. Would give instructions to clean the ditch on Jesus Green and to repair and clean the cigarette bin.
- v. Confirmed that the regular litter pick route from New Street would be expanded to include Fitzroy and Burleigh Street and would be targeted at weekends.
- vi. Would enquire what the cleansing schedule was for Lammas land to determine if this should be increased.
- vii. The cleansing team would be contacted to clarify the frequency of cleaning along Drummer Street and Emmanuel Street. If it was felt that taxi drivers significantly contributed to the litter this would be investigated with CCTV services to see if it was possible to verify if this claim was correct or not.
- viii. With regards to Garrett Lane Hostel one side of the land was owned by Cambridge University and the other by the City Council. This matter would be looked at in detail.
- ix. Agreed to speak with the Environment Health Team with regards to the dumping of waste on Wilberforce Road to see if any action was possible. An update would be given at the next WCAC meeting to advise on what could be done on this matter and who were the relevant agencies that this should be address with.
- x. Apologised that comments regarding the request to increase the frequency of cleaning the ditch on Jesus Green had not been noted at

the previous WCAC meeting. Enquires would be made to determine the cleaning scheduled and e-mail the information to the Committee.

- xi. Confirmed that additional priorities which would run alongside the continuing properties were as follows:
- Cleaning of the ditches at Garrett Lane Hostel.
 - Extending the litter pick Drummer Street, Fitzroy Street around Christ Pieces.
 - Investigate the Jesus Green ditch cleansing frequency.

The Committee:

Councillor Gillespie requested that the Ameycespa recycling centre be promoted and how Councillors and members of the public could visit the centres to learn more about recycling. Councillor Cantrill advised that this should be promoted by the Executive Councillor for Environment and Waste, Councillor Roberts, who agreed to do so.

Resolved (unanimously) to agree the following priorities, including the additional priorities (7 to 9).

1. Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering.

Justification: There has been a slight decrease in the number of trade waste being illegally deposited in the Market ward. A number of reports have highlighted that there has been an increase in the amount of littering in the city during the summer months, and so this priority has been expanded to include a continuation to balance the high standard of trade waste management already existing in the West/Central area and to undertake litter patrols to address the issues.

2. Keep the Trumpington Street runnels to a standard of cleanliness and keep them switched on during the summer months
3. Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land

Justification: Dog fouling continues to be identified by the Dog Warden and a number of individuals spoken to were not aware of dog control orders, this recommendation remains in order to balance education and enforcement

4. Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area

Justification: Work already conducted by the City Rangers has been positive and enhanced the areas where cleared. This recommendation is to continue this work as a priority for the Rangers covering the West/Central areas.

5. Enforcement patrols to address the issue of litter at Garrett Hostel Lane

Justification: Recent reports have been received by the Council for enforcement action to be taken against individuals who litter in this area, recent reports have highlighted that this issue continues to be a problem

6. Regular litter picks and enforcement monitoring in New Square

7. Cleaning of the ditch at Garrett Lane Hostel.

8. Extending the litter pick Drummer Street, Fitzroy Street around Christ's Pieces.

9. Investigate the Jesus Green cleansing frequency and action additional cleaning if and when required.

15/107/WCAC New Museum's Site Development Framework SPD

The Committee received a written report from the Urban Design and Conservation Manager and a verbal report from Paul Milner, University of Cambridge.

The report referred to the draft Supplementary Planning Document (SPD) which had been produced in order to set out the joint aspirations of the Council and the University of Cambridge regarding future changes to the site. These should improve the urban form with changes to the public realm, provide better access for all and adopt more sustainable forms of development while respecting the site's heritage and surroundings. Future development on the site offered an opportunity to create an improved, more coherent development and especially to improve the public realm on the site.

Comments from the public

- i. Hoped that the site becomes more accessible to the public.

- ii. Queried what impact the re-development would have on the Art School building.
- iii. Would like the Construction Management Plan to take into consideration cyclists and the impact that the construction traffic would have.
- iv. Asked if the majority of public were not aware that site was accessible to them how they could comment on the improvements in the public consultation.

Comments from the Committee:

- i. Noted that the Officer's report stated the draft SPD would be adopted the same time as the Local Plan had been delayed for possibly up to year and asked how this would affect the time table for this redevelopment.
- ii. Requested that the Committee be advised of the plans in place that would ensure minimal congestion and disruption in the City Centre during the process.
- iii. Advised that the present site was deemed private by the public and was not accessible. Enquired what changes were being made to improve and encourage public access.
- iv. Stated that the site had a very long frontage which had been brutalised over time. Enquired what scope there was to improve the surrounding street scenes.
- v. Asked was the question that the public needed to answer with regards to the public consultation to ensure a positive difference.
- vi. Welcomed the development but queried what key strategic open spaces at the West Site would be lost.
- vii. Pleased to note that restricted vehicle access on site but advised that more discussion was needed on the construction traffic movement and traffic management plan.
- viii. Stated that a better understanding was required on vehicle movement in the City as did not want to see the same mistakes that had been made the current redevelopment of the University Arms Hotel in the City Centre.
- ix. Advised that it would be good to see examples of visible sustainability outside of the building and not just inside as part of the design.
- x. Specified that this as an opportunity to ask Cambridge University to reduce or stop animal testing.
- xi. Difficult to understand the parking implications on the new open spaces highlighted on the master plan
- xii. Would like to see retrofit of the existing buildings.
- xiii. Asked to what extent could public access be introduced to be used as a 'through route' from the site.

Councillor Reid encouraged the public to visit the website www.eastpaddock.com for more information regarding the campaign to save the last remaining large green space on the West Cambridge site.

The Urban Design and Conservation Manager and Paul Milner (University of Cambridge responded with the following:

- i. As the consultation has been approved by the Executive Councillor for Planning Policy and Transport this added weight to the decision making when the application would be considered by the Planning Committee, as would the completion of the public consultation. However the SPD could only be adopted when the Local Plan had been adopted.
- ii. Conditions would be placed on the planning application to negate any adverse traffic congestion.
- iii. Construction vehicles would be instructed to enter the site away from Pembroke Street and Downing Street. The majority of demolition would be carried out by hand with the use of power tools, so the construction vehicles would be smaller than the standard vehicles used for demolition.
- iv. Confirmed that the site was accessible to the public but the new design would make site more inviting with a series of larger inviting open spaces.
- v. Three new court yards would be linked through the site, the largest of which would be seen from Pembroke Street with a new access point which that would add to the improved visibility through to the museum.
- vi. There would be a key area of improvement seen to Downing Street.
- vii. Improvements would also be made to Corn Exchange by the redevelopment of the Sir David Attenborough building, with new public access to the site. There was also a public art proposal aimed to enrich the street.
- viii. Parking on site would be reduced from fifty to eight spaces. Vehicle access would be limited. The Sir David Attenborough building would provide a new service delivery space.
- ix. The Master Plan outlined various improvements for sustainability on the site.
- x. The purpose of the questionnaire was to determine if the public agreed with the SDP, improvements to the access and the proposals to re-using existing buildings.
- xi. West Cambridge Land is separate to this redevelopment.
- xii. Confirmed that the safety of cyclists would be highlighted in the Construction Management Plan.

- xiii. In terms of the impact on the Cambridge Art School, currently a listed building consent application with a full application for the Student Services Centre was being scrutinised by Historic England Cambridge City Council Conservation Officers. The same architect had been working on both applications and was looking positive.

15/108/WCAC Decision taken regarding S106 projects

9a S106: Histon Road Recreation Ground Play Area Improvements

The decision was noted.

9b Access improvements to entrances at Histon Road Recreation Ground

The decision was noted.

15/109/WCAC Public Notices from the Chair

There were currently two public consultations that the public should be aware of, these were:

- Public Housing Strategy
- City Deal West Bus Route (planned to start in September).
- Redevelopment of the Cutter Ferry Path (planned to start mid-September).

Further information could be found on the City Council website, www.cambridge.gov.uk or Cambridgeshire County Council <https://www.cambridgeshire.gov.uk/>

15/110/WCAC Record of Attendance

- | | | |
|------|----|--|
| i. | 8 | members of the public |
| ii. | 12 | Councillors |
| iii. | 5 | City Officers |
| iv. | 1 | University of Cambridge Representative |

The meeting ended at 9.30 pm

CHAIR

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WEST / CENTRAL AREA COMMITTEE ACTION SHEET: 08/07/15

ACTION	LEAD OFFICER/MEMBER	TIMESCALE/ PROGRESS
15/105/WCAC: Double Yellow Lines on East Road: To investigate the possibility of extending the double yellow lines in the area and to enquire with the County Council's Parking Enforcement Officer if resources could be increased for patrolling in the area	Councillor Cearns	To update at the next WCAC on 30/09/15
15/105/WCAC: Heavy goods vehicles on Huntingdon Road: To write to Cambridgeshire Constabulary supporting the need for action, highlighting the distress this issue has caused to residents and stressing the need of enforcement.	Councillor Cantrill / Councillor Holland	03/08/15: Councillor Holland advised that the letter was not necessary. Update would be given on 30/09/15.

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Neighbourhood profile update Cambridge City West/Central Neighbourhood

September 2015



**Matt Johnson, Safer
Neighbourhoods
Inspector**

**Lynda Kilkelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the five month period April 2015 to August 2015, compared to a previous like reporting period (November 2014 to March 2015) and the same reporting period in 2014; and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the West/Central Area Committee meeting of 23 April 2015, the committee recommended adopting the following priorities:

- ❑ Address alcohol related violent crime and ASB
- ❑ Target ASB caused by punt touts in the Market Ward
- ❑ Address a range of road safety issues including parking, inconsiderate cycling, driving and speeding.

The Neighbourhood Action Group, at its meeting of 30 April 2015, assigned the actions to be taken and lead officers for each of the priorities. The tables below summarise the actions taken and the current situation.

Alcohol related violent crime and anti-social behaviour	
Objective	To continue to tackle Alcohol Related Violent Crime and Anti-Social Behaviour
Action Taken	<p>The district maintains its commitment to providing dedicated officers to policing the Night Time Economy and over the summer period they have been joined by partners to promote a greater understanding of each other's work and improve relationships.</p> <p>Additionally, the Street Pastors support in the night time economy has, as always, been invaluable. They continue to look after people who have drunk a little too much and this enables the officers who are deployed in the first instance, are able to resume their patrols to address emerging issues of disorder.</p> <p>PARTNERSHIP WORK: Through the ARVC (Alcohol-Related Violent Crime) Task group, we are working closely with the Security Industry Authority to come up with a list of new initiatives to address alcohol-related crime and ASB - including a review of Operation Standing, License premises enforcement visits and tackling the use of Class A drugs in the City Centre. I have also been in communication with other City Centre Policing Teams across the UK about various common issues, in a bid to ensure that we are adopting and implementing best-practice operations. Door staff are now represented on the task group which helps give a greater insight to some of the issues faced and some different approaches to tackling the issues.</p>

OP WILLISTON: Throughout the Spring and Summer period, Officers have been conducting both uniformed and plain-clothed patrols of the City Centre green spaces on both bicycles or on foot. Officers have been successfully giving members of the public crime prevention advice, combatting drug use and challenging rowdy groups (usually youths) found in possession of alcohol. The Operation has been reviewed and streamlined, so it can be implemented at any given time.

SUSSEX STREET ASB: We have been working closely with the Safer Communities Team and members of Sidney Sussex College to address this issue. We have reviewed all previous tactics implemented, and have a clear strategy of how we can resolve this problem through partnership working. Tactics thus far have included a face-to-face meeting with local residents and businesses, devising a 'marketing strategy' to raise public awareness of the issue, installing a temporary CCTV camera and reviewing the layout of the area. Our Crime Prevention Officer has also been busy trying to disseminate the message to the International Student community in a bid to encouraging them to relocate elsewhere. Work is ongoing between the Safer Communities Team, the College and ourselves – but I would anticipate a seasonal dip in this issue over the forthcoming months.

Outside of the night time economy we are working to deal with a number of problematic street drinkers whose behaviour causes distress to people living, working or visiting the City Centre.

Together with the City Council and various support services we are working to tackle not only the direct effects of this behaviour but also to help those involved in street drinking to work towards a more stable and less disruptive lifestyle.

We have had some notable success with this community; success for some has meant diversion to work with other services, whilst to others it has meant a conviction leading to a prison term providing respite for the community and prolonged and enforced treatment for the individual concerned.

With the winter and cold weather approaching historically these issues as well as those of rough sleeping increase. This is starting to be experienced around the area of Kings Street.

Current Situation	<p>As we leave the summer months behind, we move into the autumn term for the schools and colleges; partnership work will continue as we start to plan for “Freshers” week and then a little further along, seasonal celebrations at the end of the year. Night time economy is largely business as usual but we need to maintain a visible presence in the city whilst developing other tactics and involving partners and stakeholders.</p> <p>As detailed above, rough sleepers and street drinkers will move to more sheltered areas as the weather turns colder. We are seeing this in some areas already (Kings Street).</p>
Lead Officer	Sergeants Kevin Misik and Ian Wood, Cambridgeshire Constabulary

Target ASB caused by punt touts in the Market Ward	
Objective	To reduce ASB attributable to punt touts
Action Taken	<p>We have made significant headway in this field, and work is ongoing to address this issue. We have worked closely with the Council, Cam Conservators and other interested Agencies to deliver a united approach, and there is now a clear strategy in place to reduce the volume of complaints made about Punt touts. As an example, some of the measures we have assisted in have been;</p> <p>ENFORCEMENT PATROLS: Officers have been routinely supporting Council officials and River Bailiffs in patrols of the area. The purpose of these patrols has been to make the unlicensed Touts aware of the legal stance on this matter, so they cannot plead ignorance if they subsequently face prosecution.</p> <p>GARRETT HOSTEL LANE: We were consulted several times by the Council about the gate being installed at Garrett Hostel Lane - which was introduced to dissuade unlicensed Touts from using this area. We have participated in several meetings with the Council and the Cam Conservators to discuss the potential ramifications of this installation, and are providing</p>

	<p>them with ongoing support and advice from our perspective.</p> <p>COMPLAINT FOLLOWUP: We have robustly responded to complaints of ASB and criminality involving the Punt Touts; although the Council ASB Team are currently the predominant recipient of such complaints. As such, we have linked in with Council computer systems to ensure that there is no duplication of work.</p> <p>PUBLIC ENGAGEMENT: We have now sent out advertising material explaining where people can (and cannot) take a punt tour, which has been circulated by the City Council and via social media. We have also sent out advertising material to the Student Community advising on the potential ramifications of working for an unlicensed Tout, and routinely give the Punt Tout community words of advice about our stance on this matter. We were made aware that some local businesses in the Kings Parade area were processing payments on behalf of the unlicensed Touts, and have contributed to the letter sent out by the Council explaining the legal stance on this practice.</p>
Current Situation	We are drawing towards the end of the busiest part of the year for punt tout related activity, and we have received fewer complaints about ASB than in previous years. We will continue to work with the City Council, Cam Conservators and others to ensure that the positive work we have carried out over the summer is reinforced with further partner-led enforcement tactics.
Lead Officer	Sergeants Kevin Misik and Ian Wood, Cambridgeshire Constabulary.

Operation Safe Passage¹	
Objective	Address road safety issues for all road users
Action Taken	The Road Safety priority work has continued across the West-Central area on a number of different fronts.

¹ This priority draws together all road safety elements previously referred to under earlier wider road safety priority.

COMMUNITY SPEEDWATCH: Our Community Speedwatch scheme is rapidly gaining momentum – to the point that we have had to source additional speed detection kits and consider recruiting another Speedwatch Coordinator to cope with the current demand. As a precursor to such operations, we will continue to conduct electronic traffic data surveys to identify where our efforts should be most effectively focussed. Each geographical area of the city has been assigned a local Single Point of Contact (SPOC) who has been designated to liaise with local volunteers and try to generate enthusiasm for local operations. We will continue to advertise our efforts via Social media (where appropriate) in a bid to raise awareness that these schemes are in existence, and have kindly received support from CamCycle who have written an article on this. Thus far, we have assisted in Community Speedwatch Operations on Tennison Road, Huntingdon Road, Trumpington Road and near the Addenbrookes site – and have several more in the pipeline. Anyone expressing an interest in this scheme is invited to contact us via cambridgespeedwatch@cambs.pnn.police.uk

20MPH ZONE ENFORCEMENT: The ACPO position remains that Police will not routinely enforce such zones (see ACPO's 'Joining Forces for Safer Roads' document), and our KSI (killed or seriously injured) collision statistics for the City to-date tend to confirm that there is little need to do so - given our current competing demands. That said, the student police officers who are attached to the City Centre Problem Solving team have all been trained to use the enforcement equipment and where possible they have been conducting checks. Officers will always retain their discretion whether to issue a Traffic Offence Report (TOR) at the roadside, and as of the beginning of September, a National Driver Offender Retraining Scheme (NDORS) course has been introduced for those caught speeding in 20 mph areas.

PUBLIC ENGAGEMENT: We have made extensive use of Social Media and Public Surgeries to advertise various joint initiatives that we have taken part in with Partner agents (such as 'Wheelsday Wednesday' with British Transport Police), or when Officers have had a positive enforcement result; probably one of the most infamous examples was when Officers seized a Lamborghini for having no insurance, which was circulated nationally. We also organised a 'Road Safety & Crime Prevention' event for Cyclists at the finish line of the 'London to

	<p>Cambridge Cycle ride' back in July; this was a great success (despite the poor weather), and is something we would be looking to bring in as a regular feature with external cycle safety and security firms.</p> <p>CYCLING: We have responded immediately to concerns about people cycling on the pavement on Parkside, by putting Officers out on patrol during the key times and by liaising with the local School. I have been working closely with Sgt Chris Horton in organising for Officers to conduct bicycle patrols in the city to enforce road traffic legislation as well. All of the City Centre Officers now have patrol bicycles, and these are starting to be used in bespoke police operations – such as during a recent Animal Rights demonstration that was organised by Sgt Norden.</p> <p>There has also been a wide range of other road safety based activities which have been undertaken by the team. A large number of tickets have been issued by our PCSO's for a number of cycling offences including cycling on foot paths and through red lights. Whilst over the summer there has been a reduction in these types of offences we are expecting an increase in these offences when the students return and we are already working on this year's LIT scheme to address the ever present issue of people cycling with no lights.</p> <p>In the West Area, we have been working with both our Roads Policing Unit and the Highways Agency to highlight the times when the A14 is closed to focus our enforcement of the temporary weight limit at the period of time when there is the highest levels of risk. These targeted patrols has resulted in a number of successful prosecutions for lorry drivers who have been following their Sat-Nav rather than the diversion which has been set up by the Highways Agency. The West Problem solving team have conducted a number of static late night/early morning operations to address the issues.</p>
Current Situation	Road safety issues are routinely raised at Area Committees; this is recognised as an area of concern but resources must be deployed appropriately in accordance to the threat, risk and harm posed.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

3 PRO-ACTIVE WORK & EMERGING ISSUES

Burglary Dwelling - By comparison to the previous five month period dwelling burglary has doubled from 16 to 33 offences. Newnham and Market show an increase of 2% and 11% respectively, whilst Castle indicates a decline of 14%.

In comparison to the same reporting period in 2014, there has been an overall increase of 50% or 11 more offences. Although Market and Newnham show a decline of 2% and 5% respectively, Castle shows an increase of 6%.

Non-Dwelling Burglary – By comparison to the previous five month period non-dwelling burglary has seen an overall increase of 53% or 30 more offences. Market shows an increase of 15%, whilst Castle and Newnham indicate a decline of 14% and 1% respectively.

In comparison to the same reporting period in 2014, this represents an overall increase of 51 more offences. Although Castle and Newnham indicate a decline of 5% and 21% respectively, Market shows an increase of 21%.

All Violent Crime - By comparison to the previous five month period AVC has seen an overall increase of 3% or just 8 more offences. Market shows an increase of 2%, whilst both Castle and Newnham indicate a decline of 1%.

In comparison to the same reporting period in 2014, this represents an increase of 17% or 39 more offences. Castle and Newnham both show an increase of 2% and 1% respectively, whilst Market indicates a decline of 3%.

Robbery - By comparison to the previous five month period robbery has seen an overall reduction of 50% or 4 fewer offences. There were no crimes recorded in Castle and Newnham respectively, but just a total of 4 in Market.

In comparison to the same reporting period in 2014, this represents an overall reduction of 33% or 2 fewer cases.

Theft of Vehicle – No vehicles have been stolen during this reporting period.

Theft from Vehicle - By comparison to the previous five month period theft from vehicle has seen an overall increase of 19% or 7 more offences. Both Castle and Newnham show an increase of 5% and 3% respectively, whilst Market indicates a decline of 7%.

In comparison to the same reporting period in 2014, this represents an increase of 5% or just 2 more offences. Although Castle and Market show an increase of 6% and 9% respectively, Newnham indicates a decline of 15%.

Theft of Pedal Cycle – By comparison to the previous five month period theft of pedal cycle has seen an overall increase of 27% or 81 more offences. Despite the decline in Castle and Newnham of 1% and 3% respectively, Market indicates an increase of 3%.

In comparison to the same reporting period in 2014, this represents a reduction of 11% or 48 fewer offences. Castle and Newnham show a decline of 2% and 3% respectively, whilst Market shows an increase of 5%.

Theft from shop – By comparison to the previous five month period this crime type has seen an overall increase of 10% or 25 more offences. Castle and Newnham both show an increase of 1%, whilst Market shows a decline of 2%.

In comparison to the same reporting period in 2014, this represents a reduction of 8% or 23 fewer offences. Although both Castle and Market show an increase of 0.4% and 1% respectively, Newnham indicates a decline of 1%.

Total Crime – By comparison to the previous five month period there has been an increase of 13% or 208 more offences. Whilst total crime in Newnham and Market is stable, Castle shows an increase of 1%.

In comparison to the same reporting period in 2014, this represents an increase of 5% or 82 more offences. Both Castle and Newnham show an increase of 1% whilst total crime remains stable in Market.

ASB – By comparison to the previous five month period there has been an increase of 59% or 199 more incidents of ASB overall. Newnham and Market both show an increase of 2% and 1% respectively, whilst Castle indicates a decline of 2%.

In comparison to the same reporting period in 2014, this represents an increase of 11% or 52 more offences. ASB remains stable in both Newnham and Market, whilst showing a decrease of 1% in Castle.

The City Council's Safer Communities team and Police are working together with support agencies to tackle problematic behaviour associated with the street drinking community and aggressive beggars. Individuals who have a particular visible street presence are referred to the multi-agency Task and Target meeting, where actions are set around support and enforcement. We are also looking at a stepped approach, only taking enforcement action when the supportive and preventative interventions have failed to have an

impact. This is a continuing piece of work discussing individuals who have a problematic presence across the City, but predominantly within the City Centre. A representative from CAMBAC (Cambridge Business against Crime) also attends and is able to feed in any concerns that come via the business community.

The Safer Communities team have had isolated reports about ASB in the Castle area and are working with the Police and Housing team to prevent further incidents.

The Safer Communities team was contacted regarding complaints about ASB in the alleyway behind the row of shops on King Street and of people being on the rooftop above the shops on Market Street which is being accessed via Radcliffe Court. There is ongoing work with both issues, and the Safer Communities team has kept the informant updated. In the past, reports about similar issues above Radcliffe Court have revealed this was free runners. However, it is thought this current complaint is not related to free runners, and the Safer Communities Team is working closely with the local Police team and the property manager, with investigations taking place on how to prevent the people accessing the roof.

The Safer Communities team participated in another week of Safety Zone sessions for school children from across the city, talking to them about ASB, what they think it is, what constitutes ASB, the consequences of being involved in it and being a victim of it.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

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			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
WARDS	City West/Central	Dec 14 – Mar 15	14	48	210	5	4	24	229	198	84	440	1256	254
		Dec 13 – Mar 14	19	28	146	8	4	38	229	237	46	517	1272	330
		Aug 14 – Nov 14	27	36	181	12	5	54	404	200	81	450	1450	397
	Castle	Dec 14 – Mar 15	8	14	13	1	0	7	20	0	10	22	95	32
		Dec 13 – Mar 14	10	6	5	1	1	9	36	3	4	34	109	31
		Aug 14 – Nov 14	10	9	11	2	2	12	39	0	8	24	117	38
	Newnham	Dec 14 – Mar 15	3	10	13	0	2	8	24	1	11	27	99	19
		Dec 13 – Mar 14	4	9	3	2	0	21	31	2	3	31	106	11
		Aug 14 – Nov 14	9	14	2	0	1	36	43	3	5	42	155	30
	Market	Dec 14 – Mar 15	3	24	184	4	2	9	185	197	63	391	1062	203
		Dec 13 – Mar 14	5	13	138	5	3	8	162	232	39	452	1057	288
		Aug 14 – Nov 14	8	13	168	10	2	6	322	197	68	384	1178	329

5 RECOMMENDATIONS

- ❑ Night time economy
- ❑ Other, as decided by the Area Committee.

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Environmental Report: Annual Report



Cambridge West Area
July to September 2015

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the West Area for the quarter of October to December.

Continuing priorities*

Number	Priority details
1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste <i>and littering</i> . Justification: Littering and illegal deposited waste if left un-investigated can cause ongoing issues and encourage antisocial behaviour. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Early morning, <i>daytime and weekend</i> dog warden patrols for dog fouling on Grantchester Street, Lammas Land <i>and surrounding areas</i> . Justification: Dog fouling continues to be identified by the Dog Warden and a number of individuals spoken to have not been aware of dog control orders; this recommendation remains in order to balance education and enforcement. Further reports have been received that has identified an increase of dog fouling on the routes to and from the local school.
3	Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area. Justification: Work already conducted by the City Rangers has been positive and enhanced the areas where cleared. This recommendation is to continue this work as a priority for all the rangers covering the West/Central areas.
4	Regular litter picks and enforcement monitoring in New Square, Drummer Street, Fitzroy Street and Burleigh Street Justification: Foot traffic in these areas continues to be high, particularly at the beginning of the new university term and continued focus on these areas is recommended. .

* Amendments to continuing priorities are shown in italics

5	Ownership and cleansing of Garrett Hostel Lane ditches Justification: Work to identify the ownership of Garrett Hostel Lane ditches is ongoing. Work on maintaining the cleanliness of the ditches is ongoing and remains a focus for the Operations team.
6	Jesus Green ditch cleansing – looking at frequency of activity Justification: Work has already been undertaken in this area since July / August time, however in order to measure the success of this activity it is necessary to examine the effectiveness of weekly cleansing over a lengthy period of time and the period October to December would allow that.

New suggested priorities

Number	Priority details
7	Joint working patrols to address the issues of fly tipping at public recycling points Justification: Fly tipping at Lammas Land and Castle Park recycling centre account for an increase in the fly tipping figures across the West area. Enforcement and ranger work to focus on these areas will balance education and enforcement to deter this problem.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Castle – Environmental Report January to March 2015

Market – Environmental Report July to September 2015

Upcoming ward blitzes:

Newnham ward blitz will take place during November 2015 and the report will be included as part of the Environmental Report for the period October to December 2015.

5. Specific issues and actions: Previous quarter

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste <i>and</i> littering.
Action Taken	Over 97 hours of patrols were undertaken by the public realm teams to address the issues of trade waste illegally deposited and littering during the period of July to September. Three fixed penalty notices were issued, two for littering at St Andrews Street and Park Terrace, and one for littering from a motor vehicle on New Square all of which were subsequently paid. Several businesses have been engaged in pledging to the litter voluntary code, which promotes responsible litter management.
Current Situation:	Ongoing
Priority 2	Keep the Trumpington Street runnels to a standard of cleanliness and keep them switched on during the summer months
Action Taken	The runnels have been successfully switched on from the summer month and will remain running till September or at a time which leaves cause an issue. The runnels are planned to be switched back on next year for Easter time, and there are a few minor repairs to be carried out during the 'off period'. Any queries regarding the operations of the runnels can be directed to the council engineer Alan Wingfield.
Current Situation:	Completed - this area may wish to be revisited as a priority early 2016
Priority 3	Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land
Action Taken	Dog warden patrols have been conducted by the Dog Wardens in partnership with the Enforcement team and City Rangers to address issues of dog fouling at the above locations. Educational advice and dog bags continue to be provided by the dog wardens to dog walkers in the area.
Current Situation:	Ongoing
Priority 4	Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area
Action Taken	The rangers have removed over 34 incidents of graffiti and flyposting from street furniture including lampposts, street signs and benches. Further work is programmed for the period October to December. Photographs of some of the work undertaken are included in the appendices of this report. .
Current Situation:	Ongoing

Priority 5	Enforcement patrols to address the issue of litter at Garrett Hostel Lane
Action Taken	Patrols have been conducted to address the issues of litter, including mornings, evenings and at weekends. No individuals have been identified or witnessed depositing litter.
Current Situation:	Completed – further visits will be conducted, and this area may wish to be revisited as a priority early 2016
Priority 6	Regular litter picks and enforcement monitoring in New Square, Drummer Street, Fitzroy Street and Burleigh Street
Action Taken	Patrols have been conducted in the area by the enforcement team and one individual was witnessed littering from a motor vehicle, resulting in a fixed penalty issued. The frequency of litter picking has increased; Operations Supervisors are regularly monitoring the sites and taking action when required.
Current Situation:	Ongoing
Priority 7	Ownership and cleansing of Garrett Hostel Lane ditches
Action Taken	The ownership of the ditches either side of Garrett Hostel Lane has highlighted that there does not appear to be an easily identifiable definitive owner at the current time. Work continues to identify the relevant owner, in the meantime regular visits are made by the Operations team to clear litter from the ditches and to keep them to a standard of cleanliness.
Current Situation:	Ongoing
Priority 8	Jesus Green ditch cleansing – looking at frequency of activity
Action Taken	This area of work has been added as a weekly task for the Operations team, in addition responding where there is an additional need. Operatives have been to site and cleared the ditch of all litter.
Current Situation:	Ongoing

Other issues:

Issue	Bin repair at Jesus Green Lock
Action Taken	The broken ashtray on the bin has now been fixed; the repair was carried out by Rapid Response Team during August.
Current Situation:	Completed
Issue	Lammas Land: Request for additional cleansing
Action Taken	The Operations team currently visit the area in the summer months during both morning and afternoon, and in the winter months visit in the morning only. Operations Supervisors are regularly monitoring the sites and taking action when required.
Current Situation:	Completed

Issue	Drummer Street/Christ's Pieces cleansing behind bowling green
Action Taken	Operations Supervisors have relayed the requirement to the team that visits the area on a daily basis to clear the area around the bowling green. Operations Supervisors are regularly monitoring the sites and taking action when required.
Current Situation:	Completed

6. Specific issues and actions: Previous year

The following specific priorities were identified for targeted action in the previous 12 months. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority	Illegal camping
Action Taken	During the period October to December regular patrols were undertaken in the green spaces in the West area, and three illegal camps were identified and were served with notices to remove their belongings. Of the three camps that were served notice, one was not cleared up within the 24 hour notice period and was impounded and cleared by enforcement officers.
Period	October to December 2014
Current Situation:	Completed
Priority	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste and littering
Action Taken	Focus on the city centre for illegally deposited waste has been a priority for the West and Central area since January 2015. During this time over 239 hours of patrols were conducted, resulting in 12 statutory notices for businesses not managing their waste correctly being reissued and educational advice provided to owners, management and staff of these businesses. One of these statutory notices was breached for not managing their waste correctly and a fixed penalty notice issued. A number of businesses have been engaged in pledging to the litter voluntary code, which promotes responsible litter management.
Period	January 2015 to current period
Current Situation:	Ongoing
Priority	Pressure wash and cleanse of public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land, Histon Road and the shops around Windsor Road and the runnels on Trumpington Street
Action Taken	The following park cleanses have been completed between January to March 2015: <ul style="list-style-type: none"> • Castle Park, Adam and Eve Street, Park Street and Lammas Land recycling centre: took a team of two operatives 8 hours to complete • Cleansing of city runnels was carried out at the beginning of the year and is regularly scheduled for each year before they are switched on annually
Period	January to March 2015
Current Situation:	Completed
Priority	Deep cleanse of Garrett Hostel Lane from Queens Road to Trinity Lane, including Burrell's Walk area to include the removal of graffiti, illegal flyposting, dog fouling, vegetation cut back and sweeping
Action Taken	The whole of the area of this area was cleansed. This took a team of operatives and took approximately 7 hours to complete.
Period	January to March 2015
Current Situation:	Completed

Priority	Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land
Action Taken	Over 50 hours of patrols have been conducted by the enforcement and dog warden teams to deal with dog fouling at Lammas Land and Grantchester Street and one fixed penalty was issued to an individual failing to clear up dog fouling on Lammas Land.
Period	January 2015 to current period
Current Situation:	Ongoing
Priority	Enforcement and City Ranger monitoring of Milton's Walk for domestic waste and fly tipping issues
Action Taken	Patrols were conducted to address the issues of domestic waste illegally dumped at Milton's Walk. Two individuals were identified and received warning letters. No further instances of fly tipping were found at the location.
Period	January to March 2015
Current Situation:	Completed
Priority	Keep the Trumpington Street runnels to a standard of cleanliness and keep them switched on during the summer months
Action Taken	The runnels have been successfully switched on from the summer months and will remain running till September or at a time which leaves cause an issue. The runnels are planned to be switched back on next year for Easter time, and there are a few minor repairs to be carried out during the 'off period'. Any queries regarding the operations of the runnels can be directed to the council engineer Alan Wingfield.
Period	April 2015 to September 2015
Current Situation:	Completed
Priority	Investigate the bin provision at Grantchester Meadows and seek to improve the bins provided for both litter and dog mess in the car park area and approach to the open space
Action Taken	Three new litter bins and two new recycling bins have been installed at Grantchester Meadows car park. These bins are located at two different points within the car park and have been labelled up to highlight them as alternative avenues for disposing of dog mess. An example of the stickers used on the bins is included in the appendix of this report.
Period	April to June 2015
Current Situation:	Completed
Priority	Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area
Action Taken	Since April 2015 over 59 incidents of detrimental graffiti and flyposting have been removed from street furniture. The types of removals have included old stickers and poster remains left on street furniture for a number of years.
Period	April 2015 to current period
Current Situation:	Ongoing

Priority	Enforcement patrols to address the issue of litter at Garrett Hostel Lane
Action Taken	Patrols have been conducted to address the issues of litter, including mornings, evenings and at weekends. No individuals have been identified or witnessed depositing litter.
Period	July 2015 to September 2015
Current Situation:	Completed
Priority	Regular litter picks and enforcement monitoring in New Square, Drummer Street, Fitzroy Street and Burleigh Street
Action Taken	Patrols have been conducted in the area by the enforcement team and one individual was witnessed littering from a motor vehicle, resulting in a fixed penalty issued. The frequency of litter picking has increased; Operations Supervisors are regularly monitoring the sites and taking action when required.
Period	July 2015 to current period
Current Situation:	Ongoing
Priority	Ownership and cleansing of Garrett Hostel Lane
Action Taken	The ownership of the ditches either side of Garrett Hostel Lane has highlighted that there does not appear to be an easily identifiable definitive owner at the current time. Work continues to identify the relevant owner, in the meantime regular visits are made by the Operations team to clear litter from the ditches and to keep them to a standard of cleanliness.
Period	April 2015 to current period
Current Situation:	Ongoing
Priority	Jesus Green ditch cleansing – looking at frequency of activity
Action Taken	This area of work has been added as a weekly task for the Operations team, in addition responding where there is an additional need. Operatives have been to site and cleared the ditch of all litter.
Period	July 2015 to current period
Current Situation:	Ongoing
Priority	Investigate the bin provision at Grantchester Meadows and seek to improve the bins provided for both litter and dog mess in the car park area and approaches to the open space
Action Taken	Three new litter bins and two new recycling bins have been installed at the Grantchester Meadows car park. These bins are located at two different points within the car park.
Period	April to June 2015
Current Situation:	Completed

Other issues:

The following issues were identified for action in the previous 12 months. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue:

Issue	Fitzroy Street and Paradise Street: Cleansing Frequency
Action Taken	The frequency at which this location is cleansed was increased from twice a week to three times a week.
Period:	January to March 2015
Current Situation:	Completed

7. Environmental Data

Private Realm [West Central Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 2: 2015/16	Pest Control [†]	33	31	N/A	N/A	N/A	N/A
Quarter 2: 2015/16	Noise Complaints	17	N/A	‡	0	0	0
Quarter 2: 2015/16	Refuse/ Waste Complaints	1	N/33A	‡	0	0	0
Quarter 2: 2015/16	Other public health complaints [§]	6	N/A	‡	0	0	0
Quarter 2: 2015/16	Private Sector housing standards	24	N/A	‡	0	0	1

Data is from 1 July to 26 August 2015

Summary of public realm enforcement data

[†] This data is from the period 1 July to 17 September 2015

[‡] All complaints will generally have at least one such action

[§] Other public health complaints includes odour, smoke, bonfires, filthy and verminous

- One prosecution was been brought for housing standards for management regulation offences resulting in £8000 fines and costs.

Public Realm Data

Public Realm Enforcement [Castle]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	2	N/A	N/A	0	0	0
Quarter 2: 2015/16		2			0	0	0
Quarter 2: 2014/15	Nuisance vehicles**	0	0	N/A	0	0	0
Quarter 2: 2015/16		0	0		0	0	0
Quarter 2: 2014/15	Derelict cycles	3	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		11					
Quarter 2: 2014/15	Domestic waste	1	0	0	0	0	0
Quarter 2: 2015/16		1	1	0	0	0	0
Quarter 2: 2014/15	Trade waste	0	0	0	0	0	0
Quarter 2: 2015/16		0	0	0	0	0	0
Quarter 2: 2014/15	Litter	1	0	0	1	0	0
Quarter 2: 2015/16		0	0	0	0	0	0
Quarter 2: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Quarter 2: 2015/16		0		0		0	0
Quarter 2: 2014/15	Illegal advertising	0	0	0	0	0	0
Quarter 2: 2015/16		0	0		0	0	0

Data is from 1 July to 10 September 2015

** Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Castle public realm enforcement data

- Two abandoned vehicles were investigated during the July to September period, but no vehicles were seized as abandoned.
- Eleven derelict cycles were removed from across Castle. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There was one case of dumped domestic waste investigated in the area during July to September, which was found on Castle Street, the suspect was issued a warning letter.
- There have been no significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Public Realm Enforcement [Market]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	4	N/A	N/A	0	0	0
Quarter 2: 2015/16		0			0	0	0
Quarter 2: 2014/15	Nuisance vehicles ^{††}	0	0	N/A	0	0	0
Quarter 2: 2015/16		0	0		0	0	0
Quarter 2: 2014/15	Derelict cycles	16	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		35					
Quarter 2: 2014/15	Domestic waste	2	1	0	0	0	0
Quarter 2: 2015/16		3	0	0	0	0	0
Quarter 2: 2014/15	Trade waste	13	3	1	0	0	0
Quarter 2: 2015/16		15	10	0	0	0	0
Quarter 2: 2014/15	Litter	1	1	0	0	0	0
Quarter 2: 2015/16		6	0	0	3	0	0
Quarter 2: 2014/15	Illegal camping	2	N/A	1	N/A	0	0
Quarter 2: 2015/16		1		1		0	0
Quarter 2: 2014/15	Illegal advertising	5	2	N/A	0	0	0
Quarter 2: 2015/16		6	4		0	0	0

Data is from 1 July to 10 September 2015

^{††} Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Market public realm enforcement data

- Thirty five derelict cycles were removed from across Market. The number of cycles removed as abandoned in the area usually varies between 10 to 75 a quarter.
- There were three cases of domestic waste investigations conducted in the area during July to September, none of which had traceable suspects.
- Fifteen cases of trade waste were investigated in the West area, which involved a number of proactive patrols around the Burleigh /Fitzroy Street area. Ten businesses were written to and complied with requests for their waste transfer information and were issued a warning letter. A further two businesses were issued verbal warnings.
- There were six cases of litter investigated in the West area during July to September period and three fixed penalty notices was issued, two for littering on foot at St Andrews Street and Park Terrace, and one for littering from a motor vehicle on New Square all of which were subsequently paid. Several businesses have been engaged in pledging to the litter voluntary code, which promotes responsible litter management.
- There was one case of illegal camping at Christ's Pieces, the occupier of the tent received a warning notice from an officer and removed their belongings.
- Six incidents of illegal advertising were identified all of which were posters, where it was possible to identify suspects warnings were issued.
- There has been an increase in the number of litter cases compared to the same period in 2014, which is due to more engagement with local businesses; there are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Public Realm Enforcement [Newnham]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	2	N/A	N/A	0	0	0
Quarter 2: 2015/16		5			0	0	0
Quarter 2: 2014/15	Nuisance vehicles ^{††}	1	1	N/A	0	0	0
Quarter 2: 2015/16		1	1		0	0	0
Quarter 2: 2014/15	Derelict cycles	3	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		6					
Quarter 2: 2014/15	Domestic waste	0	0	0	0	0	0
Quarter 2: 2015/16		3	1	0	0	0	0
Quarter 2: 2014/15	Trade waste	0	0	0	0	0	0
Quarter 2: 2015/16		0	0	0	0	0	0
Quarter 2: 2014/15	Litter	0	0	0	0	0	0
Quarter 2: 2015/16		0	0	0	0	0	0
Quarter 2: 2014/15	Illegal camping	8	N/A	8	N/A	0	0
Quarter 2: 2015/16		3		2		0	0
Quarter 2: 2014/15	Illegal advertising	5	5	N/A	0	0	0
Quarter 2: 2015/16		6	1		0	0	0

Data is from 1 July to 10 September 2015

^{††} Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of Newnham public realm enforcement data

- Five abandoned vehicle inspections were conducted during the July to September period. One abandoned vehicle was seized from Penarth Place and the other vehicles were either claimed by the owner or deemed not to be abandoned.
- One nuisance vehicles was found advertised for sale on Newnham Croft Street, a warning letter was sent to the owner of the vehicle and it was removed from sale within a 7 day period.
- Six derelict cycles were removed from across Newnham. The number of cycles removed as abandoned in the area usually varies between 5 to 10 a quarter.
- There were three cases of domestic waste investigations conducted in the area during July to September, all of which were found at the Lammas Land recycling centre. One suspect was identified and was issued a warning letter.
- There were three cases of illegal camping, one at Robinson Crusoe Island and the other at Lammas Land. Both camps on council land were removed by the owner within the 24 hour notice period, there was a camp on private land at Skater Meadow and this was referred to the landowners, The Wildlife Trust.
- Six incidents of illegal advertising were identified five were posters advertised on the railings of Lammas Land, and there was also an estate agent board Hedgerley Close. Where it was possible to identify suspects warnings were issued.
- There has been an increase in the number of abandoned vehicles and domestic waste investigations. The increase in the vehicles is the result of residents and local businesses reporting to the council, the dumped domestic waste was found at the Lammas Land recycling centre during summer green space patrols. There has also been a decrease in the number of illegal camps found on council land; these have been displaced to other areas of the city. There are no other significant changes in the enforcement investigations and outcomes compared to the same period in 2014.

Dog Warden Service [West Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 2: 2014/15	Stray dogs	0	0	0	0	0	3 other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 2: 2015/16		1	0	0	1	0	One other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

Data is from 1 July to 10 September 2015

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Dog control orders: Fouling	0	0	0	0	0	0
Quarter 2: 2015/16		1	0	0	0	0	0
Quarter 2: 2015/16 ^{§§}	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 2: 2015/16 ^{§§}	Dog control orders: Leads	0	0	0	0	0	0
Quarter 2: 2015/16 ^{§§}	Other dog complaints ^{***}	0	0	0	0	0	0

Data is from 1 July to 10 September 2015

^{§§} New data set for period July to September 2015

^{***} Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [West Area]

Period	Activity	Total number of incidents	Ward		
			Castle	Market	Newnham
Quarter 2: 2014/15	Fly tipping	14	4	2	8
Quarter 2: 2015/16		19	8	14	5
Quarter 2: 2014/15	Offensive graffiti ^{†††}	6	4	0	2
Quarter 2: 2015/16		5	1	2	2
Quarter 2: 2014/15	Detrimental graffiti ^{†††}	17	10	2	5
Quarter 2: 2015/16		21	6	15	0
Quarter 2: 2014/15	Needles	14	13	0	1
Quarter 2: 2015/16		13	3	11	0
Quarter 2: 2014/15	Shopping trolleys	1	0	1	0
Quarter 2: 2015/16		6	0	6	0

Data is from 1 July to 17 September 2015

^{†††} Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

^{†††} Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the 8 fly tips for the Castle ward, two fly tips were removed at Castle Park recycling centre; no other particular trends with types of fly tipped material were identified in this period.
- There were 14 fly tips cleared from the Market period, of this repeat incidents were on Fitzroy Street, Milton's Walk and Regent Terrace, each of which had two fly tips at the location, no other particular trends with types of fly tipped material were identified in this period.
- Of the 5 fly tips that were found in the Newnham ward, three were located at the Lammas Land recycling centre, no other particular trends with types of fly tipped material were identified in this period.
- There were five instances of offensive graffiti located at Bridge Street, Kings Parade Fen Causeway, North Terrace and Regent Street, although there was no significant pattern found relating to offensive graffiti.
- There were no significant pattern found relating to detrimental graffiti and the slight increase on the same period last year relates to the proactive graffiti removal being carried out by the City Rangers.
- In Market there were 11 needles removed, 5 needles were removed from St Edwards Passage and Church on one occasion and isolated incidents of needles were on Jesus Green and in the market.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun
Recycling rate – dry recycling 2015/16	21.4%
Recycling rate – dry recycling 2014/15	21%
Recycling rate – composting 2015/16	23.8%
Recycling rate – composting 2014/15	24.9%
No of press releases issued	5
No of 2 nd blue bins delivered	93
No of 2 nd Green bins delivered	87
No. of black bins changed from standard to small	32
No of events attended	15
No of people spoken to	800
No of Kitchen Caddies given out	473
No of Recycling Champions (RC) at events	33
No of new RC recruited	8
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)
No of community/school visits to AmeyCespa	14

Summary of Waste and Recycling Data

Composting and recycling figures are high during quarter one but subject to fluctuation over the seasons. Many community events have been attended in the first quarter of the year with support from our volunteer recycling champions. These range from Community Action Days to general recycling promotion for national Recycle Week, to Love Food Hate Waste Campaign events including a very successful launch “punt stunt” event in May in conjunction with Cambridge Sustainable Food. The event was widely covered on the radio and local press (including front page of the Cambridge News) and gained extensive coverage in social media.

Events attended

April to June 2015

Date	Location	Details
14/04/2015	Recycling Centre	Trip to SATcO
09/04/2015	Thorpe Way Community Day	Thorpe Way
21/05/2015	Tristram Stuart Talk	St Pauls Church
22/05/2015	Punt Stunt	Quayside
23/05/2015	EAT Festival	Corn Exchange
29/05/2015	Beehive Centre	Compost Giveaway
06/06/2015	St Bedes	St Bedes Community Day
13/06/2015	Arbury	Arbury Carnival
20/06/2015	Chesterton Recreation Ground	Chesterton Festival
23/06/2015	Recycling Week Kings Hedges	Caddy hand out and information
24/06/2015	St Pauls Church	Cooking Demonstration with Full Spoon Café
24/06/2015	Trumpington Meadows	Community Afternoon/Environmental day
25/06/2015	Cherry Hinton High Street	Caddy hand out and information session
26/06/2015	Shirley Community Nursery	Caddy hand out and information session
27/06/2015	Arbury Community Centre	Cooking Demo with Sustainable Food

8. Proactive and community work: Previous quarter

During the previous quarter the following proactive and community work has been undertaken.

Task / Event	Owlstone Croft: Vegetation cutback
Date	July to September 2015
Action Taken	Work was undertaken by the city ranger to cut back overhanging vegetation at Owlstone Croft to allow for pedestrian and vehicle access. Photos are included in the appendices of this report.
Current Situation	Completed
Task / Event	Selwyn Road: tidy up
Date	July to September 2015
Action Taken	Work was undertaken by the city ranger to clean, weed and tidy up a traffic island/bed area at the end of Selwyn Road. The area is now being considered for adoption by local residents.
Current Situation	Completed
Task / Event	Waste and Recycling Events
Date	April to July 2015
Action Taken	Detailed on page 25 of this report.
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Waste and Recycling Events
Date	April to July 2015
Action Taken	Detailed on page 24 of this report.
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Cobbett's Corner: tidy up
Date	July to September 2015
Action Taken	Work was undertaken by the city ranger to clean, weed and tidy up the woodland area known as Cobbett's Corner.
Current Situation	Completed

9. Proactive and community work: Previous year

During the previous 12 months the following proactive and community work has been undertaken.

Task / Event	Graffiti Removal
Date	October to December 2014
Action Taken	The City Rangers have been proactive in removing the small scale graffiti in and around the City Centre, and historic parts of the city particularly in Newnham and Market wards. This area of work was adopted as a priority in January 2015.
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Dog fouling campaign
Date	December 2014
Action Taken	As part of the Keep Britain Tidy 'We're Watching You' dog fouling campaign, Borrowdale was monitored for dog fouling during a 4 week period, during which time glow in the dark posters were put up to encourage owners to dispose of dog mess correctly.
Current Situation	Completed
Task / Event	Dog poo poster competition
Date	March to May 2015
Action Taken	A dog poo poster competition open to local children, aged 11 years and under, was run between March to May where children were invited to create a 'Bag it, Bin It' campaign poster to promote that dog owners should clear up after their dogs and can use either the dog or litter bins in the city. Over 130 entries were received from the competition and the winners were selected during June 2015. A copy of the newspaper articles with the winners is shown in the appendix of this report.
Current Situation	Completed – posters to be used as part of an educational programme
Task / Event	Sign cleaning
Date	January 2015 onwards
Action Taken	The city ranger for the West/Central area has been proactive in cleaning traffic signs in and around the areas. This is part of an ongoing programme of work that will be completed across the whole of the West/Central area.
Current Situation	Ongoing – part of a programme of ongoing work
Task / Event	Microchipping days
Date	June 2015
Action Taken	As part of an ongoing programme of dog education throughout the city, a free dog microchipping event has been held in conjunction with the Dogs Trust. During June an event was held at Jesus Green.
Current Situation	Ongoing – part of a programme of ongoing work

10. Proactive and community work: Upcoming

The following proactive and community work is currently planned to take place:

Task / Event	Free dog microchipping
Location	City wide
Dates	September 2015 onwards
Description	The dog wardens are offering free dog microchipping to any owners of dogs who are not currently chipped. It becomes law in April 2016 for all dogs to be microchipped. Dog wardens will be available Wednesdays to visit residents and/or events to provide the service.
Details	Contact Dog Warden Service (details on page 29) for further information.

11. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
West Area Ranger: Richard Allen	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
City Centre Ranger: Chris Lowndes			
Public Realm Enforcement (West team):	Jamie Lambert	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Tom Pickover		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

12. Resources

The following are suggestions that members of the West Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	5	5
Market	3	6
Newnham	6	2

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	March 2015	
Castle	Howes Place (junction Huntingdon Road)	March 2015	
Castle	Carisbrooke Road – near Mayfield School	March 2015	
Castle	Carisbrooke Road (junction with Histon Road)	March 2015	
Castle	Warwick Road (near Windsor Road alleyway)	March 2015	
Market	Park Street (near car park)	July 2015	
Market	Park Street (near ADC theatre)	July 2015	
Market	King Street (near Pikes Walk)	August 2015	
Newnham	Coton footpath (junction with Wilberforce Road)	March 2015	
Newnham	Burrell's Walk (junction with Grange Road)	May 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Castle	1	2
Market	0	3
Newnham	2	0

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Newnham	Carisbrooke Road (near Histon Road junction)	March 2015	
Newnham	Gough Way (near to Penarth Place)	March 2015	
Castle	Carisbrooke Road (near Histon Road junction)	March 2015	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Castle	0	13
Market	0	13
Newnham	0	13



13. Appendices

Ward Blitz Activity – Market – June 2015

The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.



Ward blitz activities include:

- Cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Market was the eighth ward area to receive the targeted service during June 2015. A summary of the ward blitz action delivered in the month is detailed below:

Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period. Over and above the daily litter picks in the City Centre
Cleansing of recycling centres	Park Street recycling centre was visited by operations staff at least once a week to clear and dispose of any fly tipped items, the site has also been pressure washed and all of the footway surfaces pressure washed at this locations.
Graffiti removal	The graffiti teams and city rangers proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Market and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required. This was undertaken over and above the daily work undertaken in the City Centre

<p>Increased dog warden presence</p>	<p>The Dog Warden and Enforcement team conducted patrols in the green space areas of Market to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited:</p> <ul style="list-style-type: none"> • Parkers Piece • Christ's Pieces • Jesus Green • Midsummer Common • Mill Pond <p>In total over fifteen hours were spent patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
<p>Increased public realm enforcement presence</p>	<p>The public realm enforcement team carried out 200 hours of hi-visibility patrols in the ward during June, including dealing with the following specific issues:</p> <ul style="list-style-type: none"> • Illegal tents and campsites set up at Coe Fen, Jesus Green and the Mill Pond. • Engaged with a number of businesses, to promote free giveaways of pocket ashtrays. • Litter patrols were conducted and this resulted in eight fixed penalties for littering, five at Fisher Square, and one each at Regent Street, Market Street and Trinity Street.
<p>Increased city ranger presence</p>	<p>The city rangers carried out an amount of hi-visibility work in the ward during June, including the following specific issues:</p> <ul style="list-style-type: none"> • Removing over 200 abandoned bike locks across the whole of the ward, across two dates (at the beginning and the end of the month), resulting in over a wheelie bin and a half of unused locks being recycled. • Removal of 12 incidents of detrimental graffiti, including New Square, Hobson Street and Regent Street. • Investigation and removal of over 30 potential abandoned bicycles across the whole ward.

Example of dog mess disposal sticker



Newspaper article from July 2015 with poster winners



Before and after photos of a cutback of overgrown vegetation in Owlstone Croft (completed August 2015)



Before and after photos of flyposting removal on Green Street (completed September 2015)



Before and after photos of a tidy up of traffic island in Selwyn Road (completed September 2015)



Before and after photos of graffiti removal on Trumpington Street (completed September 2015)



Before and after photos of a cutback of overgrown vegetation in Cobbett's Corner (completed September 2015)



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To: West Central Area Committee
Report by: Safer Communities Manager, Cambridge City Council

Street Lighting – County Council Proposals

1. Introduction

1.1 Following major budgetary reviews, the County Council proposes to dim street lighting and to turn off lights in a number of areas across the County overnight, with midnight to 6am the current proposed hours.

1.2 As the proposals will have a significant impact in Cambridge City, the City Council has raised, with the County, a number of concerns around the safety of the public, if the planned lighting goes through as currently proposed.

1.3 A report by the Director of Customer and Community Services was presented to Strategy and Resources Committee in July last, setting out the framework of the lighting proposal and detailing the areas of significant concern in the City and suggesting considerations for negotiation with the County Council.

1.4 Despite the recognition that the County Council need to make savings, the City Council does not feel that an adequate case has yet been made by the County Council as lighting authority for switching off lights from midnight to 6am.

1.5 This view is based on crime reduction, road safety, public safety and preventing the fear of crime for Cambridge residents and the large population of students, tourists and international visitors that are drawn to the City each year, a situation which is unique in the County.

1.6 The County Council have agreed to an extended consultation period and the input from the 4 Area Committees is welcomed on the lighting proposal in order to inform the planned future negotiation with the County.

Recommendations

2.1 The area committee is asked to note the Strategy and Resources Committee Report on the County Council lighting proposal and to comment on any areas of concern that they would like taken up with the County in the planned negotiations.

2. Background

3.1 The background and details are set out in the Strategy and Resources Committee report entitled 'Street Lighting – County Council Proposals' attached as Appendix A.

Note: Link to County Council website information on street lighting proposal.

http://www.cambridgeshire.gov.uk/info/20081/roads_and_pathways/604/street_lighting



Cambridge City Council Item

To: Leader of the Council
Report by: Liz Bisset, Director of Customer and Community Services
Relevant scrutiny committee: STRATEGY AND RESOURCES COMMITTEE
13 JULY 2015
Wards affected: ALL WARDS

Street Lighting – County Council Proposals

Not a key decision

1. Executive summary

- 1.1. Following major budgetary reviews, the County Council proposes to dim street lighting, and to turn off lights in a number of areas across the County overnight, with midnight to 6am the current proposed hours.
- 1.2. The proposals will have a significant impact in the City, not least on community safety. Both County Council and City Council recognise the need to meet together on the proposals, and discuss options on the County's planned implementation, whilst recognising the need at the County Council to identify savings and deliver against budget pressures.
- 1.3. The City Council has raised a number of concerns around the safety of the public if the planned lighting goes through as currently proposed. Residents, visitors, our large student population and workers from entertainment establishments walk and cycle home late at night, including through the green spaces which are well used walking and cycling routes even at night. There are also concerns around the high risk areas for crime and anti-social behaviour, particularly related to the vibrant night time economy. These areas are served by CCTV and, the impact of dimmed or switched off lighting in these areas would have a detrimental effect on the operations of the cameras.

- 1.4. This report sets out the framework of the lighting proposal and details the areas of significant concern in the City and suggests considerations for negotiation with the County Council.
- 1.5. An initial meeting has been arranged with the county council before the Committee meets, but after the deadline for reports and any progress at that meeting will be reported to Committee.

2. Recommendations

The Executive Councillor is recommended to work with the County Council on options to minimise the impact of the changes, and approve a formal response by the City Council to the County Council following input by Committee, and seek:

- 2.1. A timeframe and effective method for public consultation on the lighting proposals being put forward by the County Council and agreement to undertake consultation jointly with the County Council.
- 2.2. Further views from the city's police and any additional recommendations on overnight street lighting, and also the views of other key stakeholders including our two Universities and central city businesses.
- 2.3. County Council agreement to remove streets from dimming or switching off where CCTV is located.
- 2.4. The removal from the proposal of walking and cycling routes, particularly across open spaces.
- 2.5. Changes to the timing and scope of the proposed switch off to take into account the needs of city centre life and the night-time economy.

3. Background

- 3.1. As a result of a major review of budgets Cambridgeshire County Council have proposed turning off street lights in certain areas across the County from midnight to 6a.m. and dimming lights in other areas. Lighting on main roads is planned to continue through the night. They are committed to savings of £274k countywide

initially across 2015/16 and 2016/17. However, since starting our discussions with the County Council they have confirmed that they are deferring the implementation of the proposal until April 2016 and therefore there will be no saving in 2015/16 other than those made by the current dimming arrangements. The deferment will enable a period of consultation with all Local Authorities affected by the proposal across the County as well as further discussion with the police.

3.2. The proposal is incorporated into the County Council's current Business Plan and has been approved by their full Council. In a letter to Cllr. Lewis Herbert the Leader of the County Council states that;

- As part of the street lighting renewal project, the County Council have introduced a new management system, which allows them to vary the lighting levels and timings of individual lights remotely. Not all county street lights are on the central management system and, for those that are not (mainly in more remote villages), it is not cost effective to switch these off. However, the vast majority of the County's street lights are on the system and these total 38,386, some 77% of the total stock, of which 10,398 are within Cambridge City, the rest being mainly in market towns and larger villages around the county.

3.3. The County Council have been unable to specify the level of savings that would result from dimming and overnight switch off within Cambridge City. However, they offered reassurance that they were treating all parts of the network on the system equally. The 10,398 streetlights in Cambridge City represent 21% of the County Council's total street lighting across Cambridgeshire, or 27% of those on the Central Management System. These figures could be used as a benchmark to ensure the city does not take a disproportionate share of the savings.

3.4. The City Council recognises the budget pressures that the County Council are under and the need to identify savings. However, the specific nature of City life and public safety needs to be considered.

Both the City Council and County Council representatives acknowledge that the proposals to switch off street lighting in the city will have a significant impact, not least on community safety. For this reason the City Council wants to work with the County to achieve change to the implementation of this proposal. Some of the concerns that have been raised are:

- we have a large student and young population living in the city centre who walk and cycle home late at night, including significant numbers after midnight particularly between 12pm and 1am;
- green spaces in the city have well used walking and cycling routes even at night;
- we have community safety hotspot and CCTV areas that need to be well lit;
- the timing and scope of areas to be switched off from midnight needs to take account of city centre life and the night-time economy, and also the need for a range of workers who leave in the hour before 6am who also need street lighting.

3.5. The County Council have given us draft plans of their lighting proposal to enable our discussions with them and our local knowledge will assist with the re-categorisation of a number of the roads by the County Council. Detailed plans will be made publically available as the proposal is developed and agreement on possible alternatives have been reached. At that stage the County will be in a position to provide costs to the different options.

3.6. City Council officers have looked at the proposal and consulted with the CCTV Operations Manager and the Neighbourhood Policing Manager and concerns have been raised around specific areas in relation to hotspot crime areas, the effective operation of CCTV both permanent and re-deployable and the general safety and perception of safety of residents and visitors.

3.7. Permanent CCTV

Permanent CCTV cameras are located in the hotspot areas of the night time economy, residential areas and shopping precincts, where the risk of anti-social behaviour and crime are highest. Reduction of lighting in these areas would seriously reduce or

remove CCTV's capability to observe and identify incidents, offenders and escaping offenders and the ability to gather useable evidence. It might also affect power supplies to a number of cameras making them unworkable. A reduction in the capability of the cameras due to the removal or dimming of lighting is likely to impact on investigations, crime prevention and detection.

3.8. Re-deployable CCTV

Re-deployable CCTV is used extensively in Cambridge to help address ASB and crime and disorder. In 2014/15 there were 42 deployments in various locations across the city for periods of from 2 to 12 weeks. Generally the evidence from the CCTV Operations suggests that when cameras are erected incident numbers drop and arrest figures decline, suggesting they are an effective deterrent. However, we do need to have adequate lighting in place where the cameras are deployed, which is usually in residential areas where there is no centrally controlled CCTV. The Safer Communities Section of the City Council and the police sometimes rely on evidence from re-deployable cameras in hotspot areas where residents are not inclined to come forward due to fear of recriminations.

Recent locations for these cameras as an example are:

- I. Sidney Sussex St (ASB, fighting etc. after clubs close)
Requested by Police
- II. Scotland Rd/ Green End Rd (ASB, drug and alcohol abuse and boy racers) Requested by ASB Team
- III. Minerva Way (Fly Tipping) Requested by Street Scene Team
- IV. Cherry Hinton Recreation Ground (Reports of increase in knife crime, muggings) Police Request.

3.9. Response from local police

The local police response to the proposal states that;

Any dimming / removal of lights which has an adverse effect on the capabilities of the CCTV will have an adverse effect on crime prevention and detection. Whilst the key locations for CCTV are in the city centre (particularly those areas that cover night time economy hotspots in Market Square, Rose Crescent, Sidney

Street, St Andrews Street and Regent Street), CCTV is often an essential tool in tracking and identifying people as they leave the city having been involved in crime, whether offender or victim. We have good operational support and coverage from our existing CCTV and a reduction of capability is likely to have an impact with regard to subsequent investigations.

3.11 The Executive Councillor is recommended to work with the County Council in line with the recommendations

1. Implications

1.1. Financial Implications

We have not had an indication from the County on the saving relating to their proposals in the City. It is suggested that the figures quoted at 3.3 be used as a benchmark to ensure the City does not take a disproportionate share of the savings.

1.2. Staffing Implications (if not covered in Consultations Section)

Any staffing issues for the city council are likely be covered by current resource.

1.3. Equality and Poverty Implications

We will need to carry out an equality impact assessment when we have more detail of current proposals and potential alternatives being agreed with the County.

1.4. Environmental Implications

As part of this section, assign a climate change rating to your recommendation(s) or proposals. You should rate the impact as either:

The impact will be assessed when the detailed proposals have been agreed.

1.5. Procurement

None

1.6. Consultation and communication

It is being suggested that a public consultation is necessary before the proposals come into effect at 2.1.

1.7. Community Safety

As stated in the report

2. Background Papers

These background papers were used in the preparation of this report:

An equality impact assessment will be carried out when we have established the detail of the lighting proposal

3. Appendices

None

4. Inspection of papers

To inspect the background papers or if you have a query on the report please contact:

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